

## Power of One: Erica Taylor *LEAD facilitator paves the way*

**Erica Taylor**, an inclusion facilitator with Le Bonheur Early Intervention and Development (LEAD), is stationed at the Renaissance Early Head Start Center and works to provide hands-on assistance and support for LEAD children in a typical classroom setting. Recently, the mother of one of Erica's students sent a letter to LEAD Inclusion Supervisor **Beverly Cannon** praising Erica for her efforts. The mother's son has a colostomy, and previously, LEAD had never cared for a child with a colostomy in a classroom setting. Erica volunteered for the assignment without a second thought and became the first LEAD Associate trained to offer classroom care for a child with an ostomy. She set a great example for others by quickly adapting to the child's needs and establishing a typical daily routine with care and confidence. The child's mother praised Erica for her professionalism, care, communication and positivity.



**Erica Taylor**

"Erica has been enthusiastically open to learning new things and taking on new challenges," said Beverly. "Her ability to model and communicate with parents and the child care staff has made inclusion of children with special needs in a classroom setting effective."

By addressing an unexpected situation with a comfortable and positive attitude, Erica gave this child the opportunity to participate in a classroom setting and to experience friends. Additionally, thanks to Erica's consistency, the child's mother is able to pursue experiences outside the realm of her son's health.

"Erica is the face of Le Bonheur for this family, and she represents us well outside the hospital walls," said LEAD Director **Danielle Keeton**. "By having a great attitude and relaying her level of comfort and confidence to others, Erica embodies the definition of professionalism."

## Operation Bear Hug honors soldier



Hundreds of stuffed bears were donated to Le Bonheur Children's in memory of Sgt. Garrett Misener of Cordova, Tenn. His sister Jana launched the toy drive - called Operation Bear Hug - after Misener, 25, was killed in Afghanistan in December. Misener was called "Bear" by friends and family. Below, Misener's mother and stepfather, Janne and Dan Zaccagnino, pose with 14-year-old patient Anna Smith, a recipient of one of the bears.

## Urban Child team tours Le Bonheur



Team members from the Urban Child Institute visited Le Bonheur Children's last week for a tour of the new hospital. The Urban Child Institute contributed the largest single major gift - \$25 million - to the capital campaign for the new building. We are grateful to the Urban Child Institute for sharing its partnership, resources and vision to help make the new Le Bonheur a reality.

## Spence recognized as top volunteer

Family Partners Council member Brittany Spence was recently named Le Bonheur Children's Volunteer of the Quarter. Brittany, who serves at Le Bonheur in some capacity most every week, shows a strong dedication to family-centered care and works to help meet the non-medical needs of families at Le Bonheur. Through the Forrest Spence Fund - established in memory of their son - Brittany and her husband David help to make a difference in the lives of patients and families by offering support, encouragement, resources and hope during difficult times.



**Brittany Spence**

Through her role on the Family Partners Council, Brittany worked with hospital staff and fellow family partners to establish the parent mentor program. Remembering her experiences at Le Bonheur with Forrest and the desire she had to speak with a parent who had been through similar circumstances, Brittany began coming to visit families who had children in the hospital.

"She saw what an impact a listening ear and sympathetic heart could have for families in the midst of their own emotional turmoil," wrote Lactation Consultant **Ruth Munday**, who submitted Brittany's nomination letter. "Brittany was then inspired and went to hospital staff and administration for backing to set up a network of support so that eventually, every family with a child in the hospital could have access to 'someone who had been there.'" Brittany attended an out-of-state conference to learn about similar programs, and she facilitated training and meetings to get Le Bonheur's parent mentor program up and running.

In addition to mentoring efforts, Brittany and David recently helped provide a special meal and free books for families in the hospital during the Christmas holiday.

"Le Bonheur could not ask for a better volunteer than Brittany Spence," wrote Ruth. "She will leave a lasting legacy with the time and talent she has shared with Le Bonheur's patients and their families."

## Family Resource Center opens March 1



Made possible by a generous donation from Le Bonheur Club, the Family Resource Center makes Le Bonheur Children's feel a little bit more like home for our patients and families. The Family Resource Center officially opens on Tuesday, March 1. Stocked with educational resources, the center has a living room area and kitchenette where families can make a reservation to share meals together. A computer area allows families to do online research, and the business center provides space to work while away from the office. The Family Resource Center will be open Monday through Friday from 10 a.m.-6:30 p.m.

## save the date

- IHOP is celebrating **National Pancake Day** on Tuesday, March 1, at locations throughout Memphis. From 7 a.m.-10 p.m., participating IHOP restaurants will invite guests to enjoy a free short stack of buttermilk pancakes. Guests are invited to donate what they would have paid for the pancakes to Children's Miracle Network Hospitals. Le Bonheur Children's receives all proceeds raised at local IHOPs. For a list of IHOP restaurants in the area, visit [www.ihoppancakeday.com](http://www.ihoppancakeday.com) or call 287-6308.

- All Associates are encouraged to attend the kickoff presentation for the **2011 myHealthyLiving plan** on Monday, March 7. Presentations will be held at 7:30 a.m., noon and 3:30 p.m. in the NICU conference room on the 4<sup>th</sup> floor. Le Bonheur Associates earned back more than \$33,000 with the 2010 myHealthyLiving plan. Come to the kickoff and learn how you can save in 2011.

## calendar

**Tues., March 1**  
7:30-8:30 a.m.  
**Weight Watchers**  
POB Ground Floor

**Wed., March 2**  
8-9:30 a.m.  
**Grand Rounds**  
Auditorium

**Thurs., March 3**  
10:30-11:30 a.m.  
**Weight Watchers**  
6<sup>th</sup> Floor  
Conference  
Room

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## February a good month for hearts



Le Bonheur's Heart Institute recently hosted a reunion for families in the Memphis area who had heart surgery or were cardiology patients within the last five years. More than 400 guests attended the reunion, and events included face painting, posed photos and frame making, cookie decorating and a live bluegrass band. Pictured above from left to right, Dr. Bruce Alpert, **Whitney Smith, RN, Dena Wright, RN, Dr. Rao Paidepalli, Kathy Benoit, CRNA, and Dr. Mohammed Alsheikh-Ali** enjoy the festivities. The Heart Institute also recently hosted its inaugural CVICU Code Simulation Workshop. Below from left to right, nurses **Amy Gray** and **Christi McCoy** and respiratory therapist **Sarah Martin** practice an unplanned extubation on a dummy. Funded by a grant from the Le Bonheur Foundation, the workshop provided opportunities for all CVICU RNs, RRTs and fellows to practice real patient and case scenarios based on proven code simulation techniques.



### february 27 - march 5

### menu

**Sun., Feb. 27**  
Chicken Noodle  
Beef Fajitas  
Chicken Parmesan  
Steamed Broccoli

Roast Pork Loin  
Pigs in a Blanket  
Broccoli  
Yellow Rice  
Honey Dijon Carrots  
Sautéed Mixed  
Veggies

Pulled Pork  
Sandwich  
Blackeyed Peas  
Steamed Corn  
Candied Yams  
Mashed Potatoes

**Mon., Feb. 28**  
Chili  
Potato Cheese Soup  
Cube Steak  
w/Onions  
Southwest Tilapia  
(WW)  
Chicken Spaghetti  
Spicy Green Beans  
Macaroni and  
Cheese  
Scalloped Tomatoes  
Yukon Gold Mashed  
Potatoes

**Wed., March 2**  
Garden Veggie Soup  
Corn Chowder  
Roast Leg of Lamb  
Baked Fish (WW)  
Cornish Hen  
Lasagna Bar  
Turnip Greens  
Asparagus  
Sautéed Zucchini  
Macaroni and  
Cheese

**Fri., March 4**  
Shrimp Bisque  
Chicken and Rice  
Pepper Steak  
Fried Catfish  
Golden Crump  
Porkchop (WW)  
Taco Salad  
Steamed Cabbage  
Green Beans  
Cauliflower Au  
Gratin  
Roasted Potatoes

**Tues., March 1**  
White Bean & Ham  
Beef Vegetable  
Soup  
Beef and Snowpeas  
(WW)  
Monterey Chicken

**Thurs., March 3**  
Chili  
Tomato Bisque  
Pasta Primavera  
Meatloaf  
Chicken Fajitas  
(WW)

**Sat., March 5**  
Potato Soup  
Basque Chicken  
Country Steak  
Macaroni and  
Cheese